



Discrimination is Against the Law

All Access Ortho Oahu complies with applicable Federal civil rights laws and does not discriminate on the bases of race, color, national origin, age, disability, or sex. All Access Ortho Oahu does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

All Access Ortho Oahu facilities:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provide free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services or if you believe that the All Access Ortho Oahu facility has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

All Access Ortho Oahu
Administrator
(808) 521-8100

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, these individuals are also available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F HHH Building
Washington, D.C. 20201
Phone: 800.868.1019, 800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Orthopedic care when you need it